

CUSTOMER INFORMATION 24-03

MARCH 2024

WEBINARS: NEW EU 2018/848 REGULATION



Dear valued customers,

As we announced in our newsletter (*Client information 24-01, February 2024*), Kiwa BCS decided to offer a unique opportunity in the form of webinars for all our EU active customers. The webinars will be focused exclusively on the changes in EU Regulation that will come into force in 2025. The webinars will be separated in two parts on two different days and will take place via MS Teams software (link: <https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting>).

1st WEBINAR: General Information-Reg. EU 2018/848 and its delegated and implementing acts.

DATE: April 15th, 2024 (8:00 a.m.- 11:00 a.m. CET)

Meeting ID: 344 701 960 404

Passcode: 3Zydz5

2nd WEBINAR: Reg. EU 2018/848 and its delegated and implementing acts for Group of operators.

DATE: April 16th, 2024 (8:00 a.m.- 10:00 a.m. CET)

Meeting ID: 313 253 356 634

Passcode: MAKLxG

These webinars are free of charge and will be repeated only for a certain fee!

Kiwa BCS Team sincerely hope that you will take advantage of this unique opportunity and deepen your knowledge when it comes to new EU regulation.

We are looking forward meeting you virtually at the webinars!

Kind regards,

Kiwa BCS Öko-Garantie GmbH

A handwritten signature in blue ink, appearing to read "Karlo Zeljko".

i. V. Karlo Zeljko
-Head of Team Operations international-

A handwritten signature in blue ink, appearing to read "R. Wesner".

i. V. Ronald Wesner
-Technical Management-

CUSTOMER INFORMATION 24-03

MARCH 2024



WEBINARS: NEW EU 2018/848 REGULATION

If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail. All contact details can be found on our website, too: <https://www.kiwa.com/de/en/about-kiwa/subsidiaries/contact-persons-kiwa-bcs-oko-garantie-gmbh/>

Office hours (Central European Time)

Monday to Thursday: 9:00am to 16:00pm

Friday: 9:00am to 14:00pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact persons

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact persons

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact persons

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Liping Zou (EXT -77) Deputy: Roxana Cruz (EXT -68)

CUSTOMER INFORMATION 24-03

MARCH 2024



WEBINARS: NEW EU 2018/848 REGULATION

Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact person

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact persons

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



karlo.zeljko@kiwa.com



Contact person

- Karlo Zeljko (EXT -62)

Technical Management



ronald.wesner@kiwa.com



Contact person

- Ronald Wesner (EXT -14)

General Management



ivonne.wimmer@kiwa.com



Contact person

- Ivonne Wimmer (EXT -10)